



**ExpressJet Airlines, Inc.**  
Technical Services QUACE  
17795 JFK Boulevard  
Houston TX 77032

March 15, 2005

To whom it may concern:

I am pleased to provide a reference for Mr. Gerry Booth who has been a major figure in a new software solution that Express Jet is currently implementing. The business solution replaces many current systems to provide an integrated maintenance, engineering and supply-chain domain and is expected to deliver significant cost savings and process improvement benefits to Express Jet.

Gerry, as an employee of Spirent Systems, initially led a scoping study to review Express Jet's processes and determine our major goals and success criteria for the project. He presented the study results to our executives along with a proposed solution that resulted in a purchase of software products and services from Spirent Systems.

Gerry's role within Spirent as the senior director of implementation services resulted in him being our senior contact for execution of the project. I am the 'senior user' and the Express Jet sponsor for the new business solution and have had regular contact with Gerry over an 18-month period of project implementation. The project is complex and challenging. I have found Gerry to be a very effective project troubleshooter with ability to simplify a problem and explain it in terms almost everyone can understand. Moreover, he has an excellent ability to think through any problem resulting in rapid identification of a solution that he explains in the same way. Coupled to these significant skills, Gerry also excels in documenting requirements and transforming these into design documents for the changes necessary to the software.

With a keen sense of humor and the drive to achieve results, Gerry has been a pleasure to work with and I wish him all the success in whatever his future holds.

Sincerely,

Jim Nides  
V.P. Flight Operations & Maintenance  
ExpressJet Airlines, Inc.